

Spl in Housekeeping Management-III

Item Text	Option Text 1	Option Text 2	Option Text 3	Option Text 4
Hotel design involves	Planning and Drafting	Drafting and Designing	Design and development	Planning, Drafting, Designing and Development
The plan of the hotel should be	Functional and Appeal to eye	Functional	Appealing	Attractive
The hotel situated on hill station is known as	Resort	Motels	Flotels	Suite hotel
The person not involved in designing and constructing the hotels are	Owner	Architect	Sales Manager	consultant
Doorways for differently abled guest room should be	Push type	sliding	Push & pull type	pull type
Job description covers the following aspect	Educational qualification	Scope of job	Age limit	Physical Characteristics
Job specification Includes the following aspect	Reporting relationships	Hours of work	Educational qualification	Job profile
One supervisor supervises how many rooms in the morning shift	50	40	30	20
A pictorial representation of the location of guestrooms as given in the physical layout plan of the hotel is known as-	House plan	House break- up	House layout	House division
_____ is a detailed list prepared on the basis of physical inspection in which all possible maintenance requirements in a room are mentioned.	Inspection list	Check list	Snag list	Inspection form
Guided initiation & adjustment of a new employee to the organization, the work environment & the job is known as-	Introduction	Acclimatization	Guidance	Induction

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Some of the new technology used in Hotel Housekeeping is	RFID for linen	Digitized room keys	Both 1 and 2	Option 2
Ergonomics refers to	the process of designing or arranging workplaces, and systems so that they fit the people who use them.	Human abilities to work	Poor posture	Incorrect working technique
Benefits of RFID for linen tracking	It increases laundry cost as exact number of clean linen is known	Making various reports like 'linen inventory report', 'shrinkage report', 'linen discard report' etc is easy.	Chances for linen lost and misuse are increased	Does not help in keeping track of linen inventory and stock.
All the key tasks that must be performed, in the order of their importance by an individual occupying a specific position within a department	Job description	Work schedule	Job List	Job allocation
Much more effective dirt and germ control is done with the help of	Dusters	Polishing Cloth	Micor-fibre duster	Paper towel
The items that are used up during the course of routine housekeeping operations are called	recycle inventory	Discard	Consumable	non-recycled inventory

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With the help of WLAN it is not possible to-	check and communicate inventory in HK	communicate with security	Room and Bathroom Cleaning	forecasting staff requirement
In HK department It is not possible to control and maintain_____ by computer.	Linen inventory	stock of cleaning agent	Guest supply record	water wastage
GPS stands for.	Guest preferred services	Geometric positioning system	Geographical positioning system	Global positioning system